

ACCU Report

Partikeldagarna 2018

Lund, 17/10 2018

Sara Strandberg (SU),
Swedish ACCU representative

sara.strandberg@cern.ch



Stockholms
universitet

What is ACCU?

- ACCU = Advisory Committee of CERN Users
- 1-2 delegate(s) from each member state.
- 1 delegate from each associate member state.
- 4 delegates from non-member states.
- 2 delegates from CERN.
- Forum for discussion between CERN management and CERN users community e.g. on the working conditions and the arrangements for technical support to the CERN users.
- Meetings held 4 times per year (thanks Arnaud Ferarri and Christophe Clément for attending 2 of them).
- See <http://accu.web.cern.ch/> for more info.

Who are the users?

- 12'221 users in 2017, (+421, +3.6%) w.r.t. 2016.
- 7'151 users came from the Member States (+193, +2.8% w.r.t. 2016), 478 from Associate Member States: (+248, +108% w.r.t. 2016) and 4'592 Users from Non-Member States (-20, -0.4% w.r.t. 2016) [India became Associate Member State in 2017].
- CERN's Users are from 927 Institutes (+44, +5.0% w.r.t. 2016) in 72 Countries (± 0 w.r.t 2016).

- Many clients (groups) still make reservations “just in case” and cancel too late for other clients to use the room. Cases of people making reservations for well over 200 days in future have been observed.
- Work is ongoing on solutions to reduce the high cancellation rate of 48% in 2018 and to improve the waiting list.
- As a first step, limit reservations for an individual client to a maximum of 90 nights.
- Other considered ideas were cancellation and modification fees. A cancellation fee of one night is already taken if the cancellation is less than 48 hours before.
- Preparation of building 38 renovation is ongoing and scheduled for 2019 thru 2022.

- A Mobility Working Group was established in October 2016 and is looking to all aspects of mobility: safety, parking, green mobility, public transport, site access and more.
- Topics concern parking policy, CERN carpool, CERN car/bikes fleet, CERN access inter/intra sites, soft mobility and safety.
- A few actions were already undertaken: automation of CERN's entrances, establishment of the CERN Mobility Centre, construction of a cycle path between Meyrin and Prévessin sites, road marking and safety, improvements for cyclist and pedestrians, installation of bicycle repair stations.
- Improvements to the traffic of Gate E have been proposed, e.g. double lanes. Bike crossing at border still dangerous.

- In 2014, a survey on home-work trips was launched by the Canton of Geneva among all International Organizations in Geneva. Results for CERN were as follows: Out of 2368 CERN people, who replied to the survey, 75% are living in France (11% in St. Genis) and 25% in Switzerland (7% in Meyrin). On a typical working day, there are 8000 people on Meyrin site and 1200 people on Prévessin site. 59% of them use individual private cars to come to CERN, only 13% bus or tram, despite the extension of the tram to CERN in 2011. This results in 5400 vehicles entering the Meyrin site and 1200 vehicles entering the Prévessin site per day with 4200 available parking places. Asking for alternative transport, 73% would use public transport, if available, which however, is not the case for the majority of France.

- Various mobility services are available at CERN.
 - Bike rental service has a fleet of 520 bikes.
 - Free of charge except during the summer period (1 CHF/day except for students).
 - The Mobility Center on the Globe Parking for collecting and returning CERN cars; collecting and returning CERN bicycles; collecting and returning SIXT rental cars.

<https://www.mobility.ch/en/>

- Since 2 May, all persons present on the CERN site are required to wear a badge visibly, including participants to an event (badges obtained via Indico application), to a guided tour (via the outreach application) and also visitors invited by guarantor and club members (via the Service Portal).
- Badges can be printed at a kiosk in building (reception), another kiosk at Gate B is under test.
- The concept of a “guarantor” accompanying unidentified persons no longer exists and “private” visits now prohibited.
- Much discussion in ACCU:
 - Wearing badges visibly is very much against the spirit of openness that has guided CERN for over 60 years.
 - Checks at entrance ok, but no gain in security by wearing badges on site unless frequent checks.
 - What about family members?

- Statistically it has been seen that in Organizations without wearing a badge visibly, there are more security treats than in Organizations with wearing the badge visibly.
- Implementation strongly advised by the Host States Authorities and cannot be ignored.
- Family members of Users and other MPAs need to be registered and can get an access card too. There are no requirements concerning residency. Even family members, who are at CERN only for a short time, can get an access card after being registered.
- Apply for visitor access card here:

<https://cern.service-now.com/service-portal/report-ticket.do?name=cern-visitor-card&fe=visitor-access-card>

Matters raised by Swedish users

Support for "semi-VIP" visits

- The support from CERN for "semi-VIP visits" could be improved. The visitor service is doing a great job in running the official visits for the general public. And CERN's VIP office does a fantastic job in setting up the visits for VIP guests. But very often users (and staff as well for that matter) find themselves in a situation where they have a visitor who does not formally qualify as VIP, but at the same time is important enough to merit a more tailored visit program than what is offered through the general guided tours. One problem is that the visit service cannot provide a list of possible places which can be visited and contact persons for those areas. The only way to find out what can be visited and who can guide in these areas is to ask around among friends and colleagues.

Support for "semi-VIP" visits

- There is a category called private visits:

<https://visits.web.cern.ch/tours/private-visits>

- Information about (some) places to visit can be found here

<http://visit.cern/visit-points>

- And guides guides trained for a given visit point in a given language can be found here:

<http://cern.ch/go/visitstools>

- CERN should lead the transition to a fossil-fuel free transportation system. Would it be possible for CERN to equip some of the parking spaces for employees and users with charging stations for electric vehicles and plug-in hybrids?
- SMB Department not very enthusiastic :-(
 - Normally, private usage is subject to taxation
 - Only consumption for official use is exonerated from VAT