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## User Support and Engagement at TRIUMF

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As a facility for users from around the world, TRIUMF takes very seriously its commitment to providing researchers' the best possible experience at the lab. Recently a new 'Visitor Liaison' group has been established that enhances user support and engagement, and a new User Newsletter is being launched to provide users with up to date information about laboratory experimental services. This talk with introduce these other aspects of the upgraded user engagement initiative to TRIUMF's user community and those thinking of joining it.

Author: Dr PAVAN, Marcello (TRIUMF)

Presenter: Dr PAVAN, Marcello (TRIUMF)

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